Terms of Use

Last updated: 14 September 2026

Operator / Legal Entity: Ali Khalifa Al Ktebi

Governing Jurisdiction: Abu Dhabi, United Arab Emirates

Legal Notices: legal@hozon.ae

Support: support@hozon.ae

Privacy: privacy@hozon.ae

1. Acceptance

By creating a HOZON account, using the app, or using a HOZON recipient link, you agree to these Terms of Use. If you do not agree, do not use the service.

2. The Service

HOZON helps users organize, find, request, receive, sign, and share documents. HOZON is not a government authority, legal adviser, identity provider, certification authority, or permanent cloud archive unless expressly stated for a specific feature.

3. Your Account

- You are responsible for accurate registration information and for protecting access to your account and device.
- You may create profiles for family members or associated persons only where you have a lawful and appropriate reason to manage their documents.
- You must not access, upload, request, sign, or share documents you are not authorized to use.

4. Your Documents and Content

You keep ownership of documents and content you provide. You grant HOZON only the limited permission needed to process content for the feature you requested, such as temporary upload, signing, conversion, delivery, or backup. You are responsible for the legality, accuracy, and appropriateness of documents you send or request.

5. Signing Feature

HOZON may allow a person to draw or apply a visible signature to a document and confirm the action. Unless expressly stated otherwise, HOZON does not represent that this feature is a qualified, certified, government-issued, or regulated trust-service signature. Users are responsible for deciding whether a HOZON-signed document is suitable for their transaction or jurisdiction.

6. Recipient Responsibilities

A recipient must review the document before signing or uploading information. By confirming a signing action, the recipient represents that the signature or mark was intentionally applied by them and that they had an opportunity to review the document. HOZON does not determine whether a party understood the legal effect of the document.

7. Prohibited Use

- Fraud, impersonation, phishing, identity theft, or forged documents.
- Uploading or sharing content you do not have the right to process.
- Using HOZON to distribute malware, harmful files, unlawful content, or abusive material.
- Attempting to bypass plan limits, security controls, access restrictions, or retention rules.
- Using the service in a way that violates applicable law or another person’s rights.

8. Plans, Limits, and Availability

Features may vary by Free, Premium, and Pro plans. Usage limits, supported file types, retention periods, and feature availability may change to maintain security, quality, or service sustainability. Existing paid rights will be handled in accordance with applicable store rules and any subscription terms presented at purchase.

9. Service Changes and Availability

HOZON may improve, modify, suspend, or discontinue features. We aim to preserve user access to locally stored documents, but no online service is guaranteed to be continuously available. Users should maintain appropriate backups of important information.

10. Third-Party Services

HOZON may interact with third-party services such as app stores, authentication providers, email providers, cloud storage, or device sharing tools. Those services are governed by their own terms and privacy practices.

11. Disclaimers

HOZON provides document-management and workflow tools. It does not verify the truth, legality, authenticity, enforceability, or completeness of documents. AI/OCR results may be inaccurate and should be reviewed. Users remain responsible for important legal, financial, employment, immigration, medical, or contractual decisions.

12. Limitation of Liability

To the maximum extent permitted by applicable law, HOZON and its operator are not liable for indirect, incidental, special, consequential, or punitive losses arising from use of the service, loss of recovery keys, third-party services, user sharing decisions, or reliance on document content. Any mandatory consumer rights remain unaffected.

13. Termination

You may stop using HOZON at any time. HOZON may restrict or terminate access for material misuse, security risk, non-payment, or legal necessity. Termination does not automatically erase copies stored on your device or copies you previously shared with others.

14. Governing Law

HOZON is operated by Ali Khalifa Al Ktebi. The governing jurisdiction is Abu Dhabi, United Arab Emirates. Mandatory consumer-protection rights applicable to the user are not waived.

15. Contact

Support: support@hozon.ae. Legal notices: legal@hozon.ae. Privacy enquiries: privacy@hozon.ae.