Subscription & Billing Terms

Last updated: 14 September 2026

Operator / Legal Entity: Ali Khalifa Al Ktebi

Governing Jurisdiction: Abu Dhabi, United Arab Emirates

Legal Notices: legal@hozon.ae

Support: support@hozon.ae

Privacy: privacy@hozon.ae

1. Plans

HOZON may offer Free, Premium, and Pro plans. Features, document limits, profile limits, request limits, signing limits, AI limits, backup options, and other entitlements may differ by plan and platform.

2. Current Indicative Pricing

- Premium: AED 8.99 monthly or AED 65 annually.
- Pro: AED 15.99 monthly or AED 139 annually.
- Store prices, taxes, currencies, promotions, and platform fees may cause the price shown at checkout to differ. The price shown by the app store at purchase is the binding purchase price.

3. Billing and Renewal

Paid subscriptions may renew automatically through the applicable app store unless cancelled before renewal in accordance with that store's rules. Billing, payment methods, refunds, and renewal timing are handled by the platform through which the subscription was purchased unless HOZON explicitly offers another billing channel.

4. Cancellation

Cancelling stops future renewal; it does not normally end paid access immediately. Access typically continues until the end of the current paid period, subject to the app store's rules.

5. Downgrade and Expiry

If a paid plan expires or is cancelled, HOZON should not delete locally stored documents merely because the account returns to Free. Paid-only actions may become unavailable and new usage may be limited. Existing valid requests created while the plan was active may be allowed to complete within their original validity period.

6. Trials and Promotions

HOZON may offer trials or promotional pricing. Eligibility, duration, renewal price, and cancellation rules will be shown before purchase. Promotions may be changed or withdrawn for future purchases.

7. Usage Limits

Paid plans are not unlimited unless expressly stated. Reasonable limits may apply to document requests, signing requests, file size, page count, temporary transfer volume, AI processing, and other resource-intensive features. Current limits should be shown in the app before they materially affect use.

8. Refunds

Refunds for purchases made through Google Play or the Apple App Store are generally governed by the relevant store’s refund process and applicable law. Mandatory consumer rights are not excluded.

9. Price Changes

Future price changes will be handled in accordance with applicable app-store rules. Where required, users will receive notice or be asked to consent before a changed price takes effect.

10. Contact

HOZON is operated by Ali Khalifa Al Ktebi. Governing jurisdiction: Abu Dhabi, United Arab Emirates. Billing support: support@hozon.ae. Legal notices: legal@hozon.ae. Privacy enquiries: privacy@hozon.ae.